



ANNOUNCEMENT

INTEREST RATES, FEES AND CHARGES OF THE OTP PRIVATE BANKING SERVICE

Published on: 1 November 2024

Effective from: 1 January 2025

The amendment of the Communication is justified by the amendment of Government Decree No 197/2022 (4.VI.) on Extra Profits Taxes, which will enter into force on 1 August 2024, and the phasing out of the Single Portfolio SMS service.

The changes are shown in italics in the text on a grey background.

Simultaneously with the entry into force of this Announcement, the Announcement on the applicable interest rates, costs and fees of the OTP Private Banking Service published on 1 November 2024 and effective from 1 November 2024 shall be repealed.

In case of interest rates, fees, charges and other provisions (including the rules for the unilateral and automatic modification of the interest rates, fees and charges by the Bank) not covered by this OTP Private Banking Announcement, the provisions of the business regulations and announcements (Product Contracts) of the respective business branch shall prevail.

The authentic text of this document can be found in the Hungarian version; this English translation is only for information purposes. In case any difference between the Hungarian and the English text the Hungarian version prevails. All liability is excluded for acts or omissions taken in reliance upon the contents of the English version. The English version has not been approved by the Hungarian Financial Supervisory Authority.

The references are listed on the last page of this Announcement. The minimum and maximum values of the fees are indicated in the following form: (min. / max.).

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

A. LIMITS FOR USING THE OTP PRIVATE BANKING SERVICE PACKAGES¹

| ENTRY LIMITS FOR THE OTP PRIVATE BANKING SERVICE PACKAGES | |
|---|-----------------|
| Digital Private Bank Service Package Entry limit | 20 million HUF |
| Private Bank Service Package Entry limit | 40 million HUF |
| Prestige Private Bank Service Package Entry limit | 300 million HUF |

- A.1. The basic condition for using the OTP Private Banking Service (hereinafter: **Basic Limit**) is that the Client must have savings of at least 20 million HUF.
- A.2. To be eligible for the OTP Private Banking Service Packages (hereinafter: **Entry Limit**), the Client must have savings of at least 20 million HUF for the Digital Private Banking Service Package, 40 million HUF for the Private Banking Service Package (hereinafter: PB Package) and 300 million HUF for the Prestige Private Banking Service Package (hereinafter: PPB Package).
- A.3. OTP Private Banking Clients with savings under the OTP Private Banking Service Basic Limit (savings of at least 20 million HUF) are not eligible for the discounts set out in this Announcement.
- A.4. The Digital Private Banking Service Package is only available to those OTP Private Banking Clients with an existing Private Banking / Prestige Private Banking Service Package, who have been offered the Digital Private Banking Service Package by OTP Private Banking in a personalized offer.
- The methodology and period for calculating the Basic and Entry Limit assessments:**
- A.5. When entering into a contract for any of the OTP Private Banking Service Packages, until the last day of the 3rd month following the signing of the contract (hereinafter: **Grace Period**), OTP Private Banking will charge the monthly fee to which the Clients who meet the Entry Limit of the given Service Package are entitled.
- A.6. The assets included in the limit evaluation and the methodology of the calculation are as follows: The sum of the month-end closing balance of the savings (at sight and tied-up balances, securities accounts, foreign currency accounts, Long-Term Investment Account, Retirement Savings Account, the total of all savings account balances) of the Client or, in the case of joint accounts, of all Clients, deposited in their accounts with OTP Bank, exceeded the Entry Limit of the respective Service Package in 2 of the 3 months preceding the monthly assessment.
- A.7. Valuation is calculated at portfolio prices for securities and at the daily National Bank of Hungary (hereinafter: MNB) mean rate in case of foreign currency investments. The methodology for calculating the portfolio price is set out in the "Supplementary Announcement, General information about the trading of securities".
- A.8. Every month for each Client, the Bank will assess whether the Client has met the OTP Private Banking Basic Limit in the given month, whether the Client has reached the Entry Limits for the respective Service Packages, and whether the Client has a Portfolio Management Contract or a Corporate Gold Service Contract or OTP Private Banking Corporate Gold contract or OTP Private Banking Employment contract or OTP Private Banking Strategic contract or Family Package contract. OTP Private Banking charges the Service Package fees based on the results of the monthly assessment.
- A.9. The due date and the value date for charging the monthly fee for the OTP Private Banking Service Packages is the same as the date set out in the provisions for the settlement of the monthly closing fee for a Retail Tempo account.²³ The OTP Private Banking Service Package fee is charged on a pro rata basis by the Bank. If the contract had been concluded/modified/terminated between two closing dates, then prior to the change the terms and conditions (account management fee, charges) of the service package in force on the day of change shall be taken into account, and after the change the terms and conditions of the new service package shall be taken into account for closing the month.

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

B. MONTHLY FEE FOR THE OTP PRIVATE BANKING SERVICE PACKAGE²⁸

B.1. MONTHLY FEE FOR CLIENTS WISHING TO USE THE DIGITAL PRIVATE BANKING PACKAGE

| OTP Private Banking clients with savings reaching the Digital Private Banking Service Package Entry Limit (from savings of 20 million HUF) | OTP Private Banking clients with savings below the Digital Private Banking Service Package Entry Limit, who wish to use the Digital Private Banking Service Package (savings of less than 20 million HUF) |
|---|--|
| 4 400 HUF/month¹ | 24 263 HUF/month¹ |

B.2. MONTHLY FEE FOR CLIENTS WISHING TO USE THE PRIVATE BANKING PACKAGE

| OTP Private Banking clients with savings reaching the Private Banking Service Package Entry Limit (savings over 40 million HUF) | OTP Private Banking clients with savings below the Private Banking Service Package Entry Limit (savings between 20 and 40 million HUF) | OTP Private Banking clients with savings below the OTP Private Banking Fund limit, who wish to use the Private Banking Service Package (savings of less than 20 million HUF) |
|--|---|---|
| 6 700 HUF/month¹ | 13 466 HUF/month¹ | 24 263 HUF/month¹ |

B.3. MONTHLY FEE FOR CLIENTS WISHING TO USE THE PRESTIGE PRIVATE BANKING PACKAGE

| OTP Private Banking clients with savings reaching the Prestige Private Banking Service Package Entry Limit (savings over 300 million HUF) | For OTP Private Banking clients with savings below the Prestige Private Banking Service Package Entry Limit (savings between 20 and 300 million HUF) | OTP Private Banking clients with savings below the OTP Private Banking Fund limit, who wish to use the Prestige Private Banking Service Package (savings of less than 20 million HUF) |
|--|---|--|
| 9 500 HUF/month¹ | 19 289 HUF/month¹ | 40 240 HUF/month¹ |

C. DISCOUNTS FOR THE OTP PRIVATE BANKING SERVICE PACKAGE¹:

C.1. **Digital Private Banking Package monthly fee discount:** For Clients signing up for the Digital Private Banking Service Package, the Bank offers an additional **50% discount** on the monthly fee of the Digital Private Banking Service Package for a period of 1 year from the date of signing the contract, provided that the Client continuously meets the Entry Limit of the Digital Private Banking Service Package during the monthly assessments.

C.2. **PM monthly fee discount²⁵:** If a Client meeting the OTP Private Banking Fund Limit also has a portfolio management contract (hereinafter: **PM monthly fee**) with our Bank in addition to using the OTP Private Banking and Prestige Private Banking Service Packages, then the Client will receive a **50% discount** on the relevant monthly fee of the OTP Private Banking Service Package.

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

- C.3. Corporate Gold monthly fee discount²⁵:** In possession of the OTP Private Banking Corporate Gold contract addendum, the Client receives a 100% discount on the monthly fee of the applicable OTP Private Banking Service package. The condition for using the discount is that the Client concludes a contract addendum and has a contract for the Entrepreneur Gold Service, and also fulfills the Entry limit for the current OTP Private Banking Service package.
- C.4. Employee monthly fee discount^{25, 27}:** In possession of the OTP Private Banking Employee contract addendum, the Client receives a 100% discount on the monthly fee of the applicable OTP Private Banking Service package. The condition for using the discount is that the Client concludes a contract addendum and be employed by one of the employers listed in section C.4.1, transfer their income from one of the employers listed to the payment account indicated in the contract addendum and meet the Entry Limit for the OTP Private Banking Service Package in force at the time
- C.4.1. The discount is available to Business Partners who are employed by one of the following employers: OTP Bank Nyrt, Merkantil Csoport, OTP Jelzálogbank, OTP Lakástakarék, OTP Faktoring Követeléskezelő, OTP Ingatlanlízing, OTP Alapkezelő, OTP Ingatlan Alapkezelő, OTP Ingatlan, PortfoLion, OTP Mobil, OTP Hungaro-Projekt, OTP Pénztárszolgáltató, Szállás.hu, OTP Pénzügyi Pont, OTP Ingatlanpont, OTP Travel, OTP Egészségpénztár, OTP Önkéntes Nyugdíjpénztár, OTP Életjáradék Ingatlanbefektető, OTP Otthon, Foglajjorvost, OTP Ingatlanüzemeltető Kft., OTP Ecosystem Kft.
- C.5. Strategic monthly fee discount²⁵:** If the Client has an additional OTP Private Banking Strategic contract with our Bank, then the Client will receive a **100% discount** on the monthly fee of the relevant OTP Private Banking Service Package. Only available together with the Private Banking and Prestige Private Banking Service Packages.
- C.6. Rate+ discounted account package element:** details of the Rate+ discounted account package element available for Private Banking Service Packages are set out in the "Notice on Rate+ discounted account package element".
- C.7. Discounts related to free of charge cash withdrawals:** As a promotional offer, from 7 January 2016 until withdrawn, the Bank offers the following discounts on the fees for OTP ATM cash withdrawals for OTP Private Banking Clients in addition to the discounts set out in the Announcement titled "Free of charge cash withdrawals provided under Section 36/A of Act LXXXV of 2009 on the Pursuit of the Business of Payment Services" (hereinafter: "CW announcement").
- If the Client specifies the HUF payment account of OTP Private Banking in their declaration pursuant to Article 36/A of Act LXXXV of 2009, in a given calendar month the Bank will not only provide the first two cash withdrawals from any domestic forint ATM free of charge up to 150 000 HUF, as specified in the CW announcement, but our Client may make any number of cash withdrawals free of charge up to a maximum total amount of 300,000 HUF. The fee waiver is valid for cash withdrawals between HUF 150 000 and HUF 300 000 from OTP ATMs in HUF
- Pursuant to Article 36/A of Act LXXXV of 2009 on the Pursuit of the Business of Payment Services, if the cash withdrawals from an OTP Private Banking HUF account specified in the declaration by the Client are made partly or wholly debited to a negative balance (overdraft facility), the Bank shall provide the Client with free of charge cash withdrawals up to the amount of the employment income, social benefits and scholarships received on the account in the given month, maximum up to 300,000 HUF.
- Based on its records as of the 20th of each month, the Bank checks which OTP Private Banking HUF bank accounts are eligible for free of charge cash withdrawals. Free of charge cash withdrawals under the terms of this promotion are available from the first day of the month following the assessment and must also meet the conditions set out in the CW announcement.
- C.8. Discounts on applying for a housing or mortgage loan²⁸:** In accordance with the current Announcement titled "Interest rates, fees, commissions and charges of suspended products of HUF Housing Loans provided by OTP Bank and OTP Mortgage Bank", "Interest rates, fees, commissions and charges of HUF OTP Housing Loans", and "Interest rates, fees and charges of mortgage loans with real estate collateral".

Contract modification fee for prepayment and early repayment: If the Client has taken out a loan secured by real estate before 15 June 2005 and is a Private Banking Client both on 15 June 2005 and on the date of prepayment or early repayment, the Client is exempt from the prepayment or early repayment fee (contract

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

modification/rescheduling fee). If the loan was disbursed after 15 June 2005 and the debtor is an OTP Private Banking Client at the time of the conclusion of the loan agreement and at the time of the prepayment or early repayment, the amount of the contract modification/rescheduling fee is maximum **159 253 HUF**.

For OTP Private Banking contracts concluded after 28 May 2018, the fee waiver or the reduced fee is conditional on an uninterrupted OTP Private Banking legal relationship from the day of the conclusion of the loan contract until the date of prepayment or early repayment.

C.9. Discounts available when applying for a Lombard loan²: OTP Private Banking Clients, who apply for a Lombard loan, regardless of the Client's assets and the loan amount, receive a 200 bp discount on the interest from the interest rates for the loans included in the "Announcement on the lending fee, fees and charges of Lombard Loans".

On a case-by-case basis, a maximum 100% discount may be granted on the disbursement fee when applying for a Lombard loan, settled with subsequent crediting. The Bank will decide on the disbursement fee discount based on the amount of the loan, the classification of the Client and the assessment of the collateral.

In addition to the above, OTP Private Banking Clients may be granted an additional interest rate discount of 0-400 basis points from the standard interest rate until the end of the term. The Bank decides on the interest rate discount on an individual basis, based on the classification of the Client, the amount of the loan and the valuation of the collateral.

D. FAMILY PACKAGE

C.10. Prestige Private Banking Family Package: a natural person (hereinafter referred to as "Associated Business Partner") recommended by a business partner (hereinafter referred to as "PPB Lead Business Partner") with a Prestige Private Banking Service Package and savings of at least HUF 300 million in their accounts with OTP Bank (hereinafter referred to as "Family Package Assets") is entitled to conclude a contract for OTP Private Banking Service and to use the services and discounts included in the Prestige Private Banking Service Package in accordance with the provisions of this Announcement A. (basic and entry limit) without fulfilling the conditions of use set out in section D.4 of this Announcement, upon the conclusion of a contract amendment necessary to benefit from the Family Package Discount. For the Prestige Private Banking Family Package, there is no limit to the number of affiliates that may be offered the Family Package Discount by a PPB Lead Lead Merchant.

C.11. Private Banking Family Package: a natural person (hereinafter referred to as "Associated Business Partner") recommended by a business partner (hereinafter referred to as "PB Lead Business Partner") with a Private Banking Service Package and savings of at least HUF 100 million in their accounts with OTP Bank (hereinafter referred to as "Family Package Assets") is entitled to conclude a contract for OTP Private Banking -private banking service package and to use the services and discounts included in the Private Banking Service Package in accordance with the provisions of this Announcement A. (basic and entry limit) without fulfilling the conditions of use set out in section D.4 of this Announcement, upon the conclusion of a contract amendment necessary to benefit from the Family Package Discount. In the case of the Private Banking Family Package, the number of affiliated business partners that can be offered the Family Package Discount by a PB Leader Business Partner is 1 for savings of HUF 100 million and 2 for savings of HUF 200 million, with the maximum number of affiliated business partners that can be offered the Family Package Discount by a PB Leader Business Partner being 2.

C.12. Lead Business Partner with a Private Banking or Prestige Private Banking Service Package may offer a Family Package discount to an Associated Business Partner upon fulfillment of the conditions set out in Section A of this Announcement and payment of the Package Fees indicated in Section B. The Family Package assets of the PPB and PB Lead Business Partner shall sight and tied-up balances, securities accounts, foreign currency accounts, Long-Term Investment Account, Retirement Savings Account, the total of all savings account balances. The Family Package discount is not available to customers with the Digital Private Banking Service Package.

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

C.13. MONTHLY FEE FOR AFFILIATES WISHING TO USE THE FAMILY PACKAGE

| For OTP Private Banking clients who are affiliated clients in the Private Banking Family Package | For OTP Private Banking clients who are affiliated clients in the Prestige Private Banking Family Package |
|--|---|
| 6 700 Ft/hó ¹ | 9 500 Ft/hó ¹ |

E. COMMUNICATION CHANNELS FOR THE OTP PRIVATE BANKING SERVICE

| COMMUNICATION CHANNELS | Digital Private Banking Services Package | Private Banking and Prestige Private Banking Service Package | Private Banking Client Centre Included in the service |
|------------------------|--|--|--|
| Contact person | Digital Private Banking adviser group | Dedicated Private Banking or Prestige Private Banking adviser | Client Centre expert group |
| Service channels | Phone, E-mail, VideoBank expert service | In person, Phone, E-mail, VideoBank expert service ³⁰ | Phone, E-mail |
| In person service | At an OTP branch | At the Private Banking office, at an OTP branch | Not available |
| E-mail contact | digitalisprivatbank@otpbank.hu | privatbank@otpbank.hu kiemeltprivatbank@otpbank.hu | pbclientcenter@otpbank.hu |

E.1. As part of the OTP Private Banking Service, the Bank will only answer general questions (in Hungarian and English) related to the operation and use of the OTP Private Banking Service at the e-mail address provided for electronic correspondence.

F. SPECIFIC CONDITIONS FOR THE OTP PRIVATE BANKING SERVICE

F.1. Usually the applicable fees, charges, conditions and exchange rates are set out in the table under this point. For OTP Private Banking Clients, the Bank offers the discounts and exemptions for the items shown in the table as a promotion valid from *1 January 2025 until 31 December 2025* or until withdrawn. **The fees for the items not included in the table are included in the referred announcements.**

F.2. The amount of the discount varies depending on whether the savings of the Client reach the OTP Private Banking Basic limit (savings of at least 20 million HUF). If the Client's savings do not reach the OTP Private Banking Basic limit, the Client will not be entitled to the Private Banking discount. The amount of the discount is determined on a monthly basis, similar to the assessment of the monthly fee, taking into account the Grace Period.

F.3. The conditions and charges not covered by this announcement, and the conditions and charges applied to **Clients who do not meet the OTP Private Banking Basic limit are the same as those set out in the OTP Bank Plc announcement titled "Announcement about interest rates and charges of retail payment accounts (bank accounts)" applicable to "Tempo current accounts" and "Foreign currency accounts"**.

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

F.4. The OTP Private Banking fee rates for investment and additional investment services are set out in the Fee Notices annexed to the [Investment Services Business Rules](#), and the related information is set out in the Single Preliminary Information Notice. Further information on the distribution of securities is available in the "Supplementary Notice on General Information on the Distribution of Securities and the Settlement of Certain Transactions to the Investment Services Business Rules".

| OTP PRIVATE BANKING SERVICES ^{1,3,4,5,6,7} | OTP Private Banking clients with savings reaching the OTP Private Banking Basic limit (from savings of 20 million HUF) |
|---|--|
| Bank accounts eligible to be linked to the OTP Private Banking Service Packages | webCARD account management, free of charge HUF savings account management, free of charge securities account management, discounted |
| Foreign currency account management | free of charge |
| Debit main card ^{3,4} | <p>Digital Private Banking and Private Banking Service Packages: 1 Mastercard Private Bank Limited Edition card, no annual card fee 1 additional Mastercard Private Bank Limited Edition, 22 546 HUF card fee</p> <p>Prestige Private Banking Service Package: 1 Mastercard Prestige Private Bank Limited Edition card, free of charge 1 additional retail debit card of any type - except for Mastercard Prestige Private Banking Limited Edition card or Mastercard Premium card, no card fee 1 additional Mastercard Prestige Private Banking Limited Edition card, 22 546 HUF card fee</p> |
| VISA Infinite credit card ⁵ | annual card fee: 30 576 HUF for new credit card contracts first annual fee: 9,990 HUF |
| webCARD | 1 Mastercard type webCARD free of charge |
| OTPdirekt services ⁶ | OTPdirekt phone service, online, mobile and Control service, free of charge |
| OTPdirekt messaging charges ⁶ | The automatic balance notification, interactive query, control, exchange rate alert and mobile signature services are free of charge for Hungarian mobile phone numbers. All SMS sent to foreign mobile numbers are subject to a fee ⁷ |
| Private Banking control service | <i>Canceled</i> |
| OTPdirekt Broker services ⁶ | <p>Digital Private Banking Service Package: 1 887 HUF/month</p> <p>Private Banking and Prestige Private Banking Service Packages: no discount</p> |

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

| FEES AND CHARGES FOR OTP PRIVATE BANKING HUF ACCOUNTS ^{1,8,9} | | OTP Private Banking clients with savings reaching the OTP Private Banking Basic limit (from savings of 20 million HUF) |
|--|--|---|
| Standing orders intra bank in HUF or in foreign currency | Between own accounts ¹⁰ : | free of charge |
| | Between not own accounts ¹¹ : | 132 HUF |
| extra bank in HUF | | 253 HUF |
| direct debit order³⁴ | | 131 HUF |
| One time transfer order³⁴ | | |
| Intra bank in HUF and in foreign currency At an OTP branch or via the PB (recorded) phone service | Between own accounts ¹⁰ : | free of charge |
| | Between not own accounts ¹¹ : | 0.45% (max. 20,000 HUF) |
| Electronically ¹² | Between own accounts ¹⁰ : | free of charge |
| | Between not own accounts ¹¹ : | 0.3%, (max. 20,000 HUF) |
| Intra-bank/extra-bank transfer of an immediate transfer order initiated by a payment request, qvik payment ²⁴ | | free of charge |
| Extra bank in HUF within Hungary At an OTP branch or via the PB (recorded) phone service | | 0.45% (max. 20,000 HUF) |
| Electronically ¹² | | 0.3%, (max. 20,000 HUF) |
| Extra bank in foreign currency and outside Hungary in HUF At an OTP branch or via the PB (recorded) phone service | | 0.45% (max. 20,000 HUF) |
| Electronically ¹² | | 0.3%, (max. 20,000 HUF) |
| SEPA transfer¹⁴ (EUR transfers to the EU, Monaco, Norway, Switzerland, Liechtenstein and Iceland) At an OTP branch or via the PB (recorded) phone service | | 0.45% (max. 20,000 HUF) |
| Electronically ¹² | | 0.3%, (max. 20,000 HUF) |
| Direct debit (collection) | | |
| authorization management | | free of charge |
| limit monitoring | | |
| intra and extra bank transfers | | |
| initiation (transfer) by post on paper and electronically | | |
| Cash withdrawal at the cash desk in HUF (without credit card) | | 0-499,999 HUF: 1.5% 500,000 HUF and above 0.9% |
| in foreign currency (without a bank card) | | 0.9% |
| Cash withdrawal fee with a bank card (except the Mastercard Premium card)³ Via domestic OTP ATM | | 0.9% |

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

| FEES AND CHARGES FOR OTP PRIVATE BANKING FOREIGN CURRENCY ACCOUNTS ^{9,9,16} | | OTP Private Banking clients with savings reaching the OTP Private Banking Basic limit (from savings of 20 million HUF) |
|--|--|---|
| Standing orders intra bank in HUF or in foreign currency | Between own accounts ¹⁰ : | free of charge |
| | Between not own accounts ¹¹ : | 132 HUF |
| Intra bank in HUF and in foreign currency At an OTP branch or via the PB (recorded) phone service | Between own accounts ¹⁰ : | free of charge |
| | Between not own accounts ¹¹ : | 0.45% (max. 20,000 HUF) |
| Electronically ¹² | Between own accounts ¹⁰ : | free of charge |
| | Between not own accounts ¹¹ : | 0.3%, (max. 20,000 HUF) |
| Extra bank in HUF within Hungary At an OTP branch or via the PB (recorded) phone service | | 0.45% (max. 20,000 HUF) |
| Extra bank in foreign currency and outside Hungary in HUF At an OTP branch or via the PB (recorded) phone service | | 0.45% (max. 20,000 HUF) |
| Electronically ¹² | | 0.3%, (max. 20,000 HUF) |
| SEPA transfer¹⁴ (EUR transfers to the EU, Monaco, Norway, Switzerland, Liechtenstein and Iceland) At an OTP branch or via the PB (recorded) phone service | | 0.45% (max. 20,000 HUF) |
| Electronically ¹² | | 0.3%, (max. 20,000 HUF) |
| Direct debit (collection) | | |
| authorization management | | free of charge |
| limit monitoring | | |
| intra and extra bank transfers | | |
| initiation (transfer) by post on paper and electronically | | |
| Cash withdrawal at the cash desk in HUF (without credit card) | | 0.9% |
| in foreign currency (without a bank card) | | 0.9% (max. 297 475 HUF) |
| Crediting foreign currency transfers to a foreign currency account in the account's currency | | free of charge |
| Transactions not in the currency of the account (e.g. crediting or debiting of foreign currency transfers) | | 2% conversion (min. 1 657 HUF) |
| Account balance conversion (under a foreign currency account contract) | | 2% conversion (min. 1 657 HUF) |
| Account balance conversion 1 EUR or more under a separate agreement (specific exchange rate) ¹⁹ At an OTP branch or via the PB (recorded) phone service | | free of charge |
| Account balance conversion 5,000 EUR or more under a separate agreement (specific exchange rate) ¹⁹ Electronically ¹² | | free of charge |

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

| APPLICABLE OTP PRIVATE BANKING EXCHANGE RATES ^{1,19} | OTP Private Banking clients with savings reaching the OTP Private Banking Basic limit (from savings of 20 million HUF) |
|--|---|
| Conversion of HUF or foreign currency deposits of 1 EUR or more value to the Client's own HUF or foreign currency account held at OTP under a separate agreement | specific exchange rate |
| Conversion of HUF or foreign currency deposits of EUR 5, 000 or more via Electronically ^{12,32} | specific exchange rate |
| Cash desk foreign currency withdrawal from a HUF account | OTP foreign currency selling rate at the time of the transaction |
| Cash desk withdrawal in HUF from a foreign currency account | OTP foreign currency buying rate at the time of the transaction |
| USD, EUR foreign currency deposits of 100,000 EUR or more value | specific interest rate |

| OTHER FEES AND CHARGES RELATED TO THE OTP PRIVATE BANKING SERVICE PACKAGE ^{1,8,9} | OTP Private Banking clients with savings reaching the OTP Private Banking Basic limit (from savings of 20 million HUF) |
|--|---|
| | Digital Private Banking, Private Banking or Prestige Private Banking Service Package |
| Withheld bank statement - per statement ²⁹ | free of charge |
| Retrospective bank statement - per statement ²⁹ | |
| Certificate fee ^{1,29} | |
| Provisions for the event of death - per provision | |
| Unusual correspondence | |
| Blocking the account | |
| Blocking an amount or a term deposit | |
| Cash handling fee when depositing EUR/USD banknotes | |
| One time setup fee for the sensitive account management service (per bank account) | discount free of charge ¹⁷ normal 23 241 Ft |
| Deposit (for credit cards not yet picked up) ³ | free of charge |
| Personal contact package (EPJ) ¹⁸ | 2 067 HUF |

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

G. CONDITIONS FOR USING THE SKYCOURT LOUNGE ²⁰:

- G.1. As a Client of the OTP Private Banking Service, you are entitled to use the SkyCourt Lounge at Liszt Ferenc International Airport with the following conditions:
- G.2. **With the Digital Private Banking and Private Banking Service Package**, you may use the Skycourt service with the following conditions:
The amount of savings (at sight and tied-up balances, securities accounts, foreign currency accounts, Long-Term Investment Account, Retirement Savings Account, the total of all savings account balances) deposited in the bank account of the Client or, in the case of a joint account, of all Clients held at OTP Bank exceeds 40 million HUF at the end of the month. If the last available month-end closing balance was less than 40 million HUF, however any following day-end closing balance up to the day of using the Lounge exceeds 40 million HUF, OTP Bank will grant you discounted entry.
- G.3. **With the Prestige Private Banking Service Package**, you may use the Skycourt service with the following conditions:
The amount of savings (at sight and tied-up balances, securities accounts, foreign currency accounts, Long-Term Investment Account, Retirement Savings Account, the total of all savings account balances) deposited in the bank account of the Client or, in the case of a joint account, of all Clients held at OTP Bank exceeds 20 million HUF at the end of the month. If the last available month-end closing balance was less than 20 million HUF, however any following day-end closing balance up to the day of using the Lounge exceeds 20 million HUF, OTP Bank will grant you discounted entry.
- G.4. Valuation is calculated at portfolio prices for securities and at the daily MNB mean rate in case of foreign currency investments. The methodology for calculating the portfolio price is set out in the “Supplementary Announcement, General information about the trading of securities”.
- G.5. Free or discounted entry to the SkyCourt Lounge is available by presenting the personal Mastercard Private Banking Limited Edition card of the Client. The card will be validated at the on-site bank terminal based on the number of people entering the Lounge. If the entry to the Lounge is subject to a fee, the cost will be debited on the next bank business day following the visit to the SkyCourt Lounge on the payment account linked to the card used by the Client in HUF at the foreign exchange selling rate.

| THE SKYCOURT LOUNGE | OTP Private Banking Clients with savings reaching the eligibility conditions for using the SkyCourt Lounge | | OTP Private Banking Clients with savings below the eligibility conditions for using the SkyCourt Lounge |
|---------------------|--|---|---|
| | Digital Private Banking and Private Banking Service Package (savings of at least 40 million HUF) | Prestige Private Banking Service Package (savings of at least 20 million HUF) | Digital Private Banking, Private Banking and Prestige Private Banking Service Package |
| | Free of charge for the Client and 1 partner and for 2 children under the age of 14, for additional partners and children the entrance fee is 29.8 EUR per person per entry | Free of charge for the Client and 3 partners and for 2 children under the age of 14, for additional partners and children the entrance fee is 29.8 EUR per person per entry | 29.8 EUR / person per entry, even in this case the entry for 2 children under the age of 14 is free of charge |

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

G. DEPOSIT INTEREST RATE FOR THE OTP PRIVATE BANKING SERVICE

G.1. For the general rules on term deposits see the Business Regulations titled [“Information about retail bank accounts, deposits and overdraft facilities DEPOSITS”](#).

G.2. As of 1 September 2006, interest income from retail deposits is subject to interest tax. For information about the tax on interest see the updated information leaflet titled “Taxes on retail deposit products”.

G.3. The deposits covered by this Announcement are insured by the National Deposit Insurance Fund. For detailed information on deposit insurance see the [General Terms and Conditions of OTP Bank](#).

G.4. Retail deposit interest rates not regulated in this Announcement are set out in the Announcement titled [„Announcement about HUF term deposits”](#)

OTP Private Banking Deposit:

Construction:

- You may initiate an OTP Private Banking deposit on an OTP Private Banking HUF payment account
- An OTP Private Banking Deposit may only be initiated with a one-time deposit order
- accessing the deposit: in an OTP branch, via OTPdirekt online^{12/a}, via phone service
- maturity: 6 months
- minimum commitment: 100,000 HUF
- interest: fixed rate
- interest crediting: at maturity

Interest rates of the OTP Private Banking Deposit:

| Deposit amount | Interest and EBKM (Unified Deposit Interest Rate Index) in % (annual) |
|--------------------------------|---|
| regardless of the limit amount | 0.15 |



H. OVERDRAFT FACILITY FOR THE OTP PRIVATE BANKING SERVICE

H.1. During the term of the OTP Private Banking legal relationship, OTP Private Banking Clients are entitled to a maximum of 2,000,000 HUF overdraft facility under the terms and conditions of the Contract and the Business Regulations, secured by regular crediting, as set out in the Business Regulations titled [“Retail bank accounts, deposits and overdraft facility - Overdraft facility”](#).

H.2. The overdraft facilities available to OTP Private Banking Clients and their conditions are set out in the Announcement titled [“Retail overdraft interest rates, fees and charges”](#).

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

I. THE PRIVATE BANKING CLIENT CENTER SERVICE

- I.1. OTP Private Banking Clients may conveniently and quickly manage their daily banking needs via the (recorded) phone service with the assistance of the Private Banking Client Centre experts, where our staff will help you with the general banking operations and transactions. Private Banking advisers are available to assist you in investment-related professional questions. For information about the services available through the Private Banking Client Centre, please refer to the table in section J.
- I.2. The Private Banking Client Centre experts are available on **working days between 8 and 20 hours** at one of the contact numbers listed in the Information leaflet titled [“Consultation phone numbers for the Private Banking and Digital Private Banking services”](#) and [“Consultation phone numbers for the Prestige Private Banking services”](#) on the OTP Private Banking website.

J. POSSIBLE TRANSACTIONS AND ORDERS VIA THE OTP PRIVATE BANKING (RECORDED) PHONE SERVICE, AND THE METHOD FOR THEIR INITIATION AND RECORDING

- J.1. Transactions and orders placed via the OTP Private Banking (recorded) phone service are only accepted during the business hours of the private banking office of the branch receiving the order, maximum within the time frame specified in the relevant part of the table below. The time limit for the acceptance of each transaction on a given day is specified in the business regulations and announcement applicable to the respective services. OTP Bank Plc. indicates the cut-off time²⁶ information applicable to specific markets and financial instruments on its website. OTP Bank reserves the right to change the time limits designated for accepting the orders. The specified service periods are valid for bank business days, and in case of any change in the business hours, the business hours published for the respective business day shall be valid.

| SERVICES | Business hours ^{21,22,25,31} same day recording |
|---|---|
| Services available at the Private Banking adviser via the (recorded) phone service | Monday - Friday from 08:00 to 17:00 |
| Services available at the Digital Private Banking adviser via the (recorded) phone service | Monday - Friday from 08:00 to 17:00 |
| Services available at the Private Banking Client Centre expert via the (recorded) phone service | Monday - Friday from 08:00 to 20:00 |

| IDENTIFYING YOURSELF VIA THE OTP PRIVATE BANKING (RECORDED) PHONE SERVICE | |
|---|--|
| Soft identification mode | providing at least 3 personal identification details (e.g. name, date and place of birth, mother's birth name) and at least 3 contractual details (e.g. description of the contractual terms) matching the records of the bank |
| Soft+SMS identification mode ²⁴ | Providing at least 3 personal identification details (e.g. name, date of birth, mother's birth name) and at least 3 contractual identifiers (e.g. description of contractual terms) matching the records of the bank and providing an identifier containing 6 digits |
| Hard identification mode | 4 digits from an identifier containing 7 digits |

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

| TRANSACTIONS POSSIBLE VIA THE OTP PRIVATE BANKING (RECORDED) PHONE AND CHAT SERVICE | Method of identification | | | | | | |
|---|---------------------------------|----------------------------|------------------------|--|---|----------------------------|------------------------|
| | At the Private Banking advisers | | | At the Private Banking Client Centre experts | | | |
| | Soft identification | Soft+SMS identification | Hard identification | Soft identification | | Soft+SMS identification | Hard identification |
| Chat | | | | Phone | | | |
| I. <u>Possible transactions on a retail account</u> | | | | | | | |
| 1. <u>OTPdirekt /OTP Internetbank service</u> | | | | | | | |
| a) Changing the OTPdirekt /OTP Internetbank limit (phone and internet limit) | | • | • | | | • | • |
| b) Unblocking the OTPdirekt / OTP Internetbank online service | | | • | | | | • |
| c) Password request (OTPdirekt and OTP Internetbank) | | • | • | | | • | • |
| d) Account information about accounts manageable via OTPdirekt/OTP Internetbank, modification of the bank accounts and the account rights | • | • | • | • | • | • | • |
| e) Internetbank suspension / lifting of suspension, cancellation of Internetbank contract registration with active or suspended status | | | • | | | | • |
| f) Setting up and modifying the mobile signature service | | | • | | | | • |
| g) Entering and changing the phone number and provider used for the mobile signature service | | | • | | | | • |
| h) Mobile phone service control / entering, modifying, or cancelling the identification phone number and provider | | | • | | | | • |
| i) Terminating all OTPdirekt / Internetbank services, Request for cancellation of OTP Mobilbank device registration | • | • | • | • | • | • | • |
| j) Terminating the OTPdirekt Broker service | | | • | | | | • |
| 2. <u>Bank and credit account, debit and credit card (HUF, foreign currency)</u> | | | | | | | |
| a) Account and card information | • | • | • | • | • | • | • |
| b) Requesting a copy of your bank statement (going back max. 5 years) | • | • | • | • | • | • | • |
| c) Requesting a certification or specific certificate about a transaction or the account details (e.g. transfer, deposit, tied-up amount) | • | • | • | • | • | • | • |
| d) Cancelling the sending of the bank statement by post | | • | • | • | • | • | • |
| e) Notification of a large cash withdrawal | • | • | • | • | • | • | • |
| f) Requesting information about administrative blocking, collection | • | • | • | • | • | • | • |
| g) Requesting information about the account balance, account history and detailed account information | • | • | • | • | • | • | • |
| h) Recording, retrieving, modifying or cancelling a one-time transfer, banker's order, international transfer or direct debit order | | • | • | | | • | • |
| i) Recording, querying, modifying or cancelling direct debit orders on bank and credit accounts | | • | • | | | • | • |
| j) Recording, querying, modifying, cancelling, reversing or terminating a term deposit | | • | • | | | • | • |
| k) Recording, modifying or cancelling a blockage | | • | • | | | • | • |
| l) Ordering a new debit or credit card, ordering a replacement debit or credit card, changing the delivery method of the replacement card | | • | • | | | • | • |

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

| TRANSACTIONS POSSIBLE VIA THE OTP PRIVATE BANKING (RECORDED) PHONE AND CHAT SERVICE | Method of identification | | | | | | |
|---|---------------------------------|----------------------------|----------------------------|--|---|----------------------------|------------------------|
| | At the Private Banking advisers | | | At the Private Banking Client Centre experts | | | |
| | Soft identification | Soft+SMS identification | Hard identificati on | Soft identification | | Soft+SMS identification | Hard identification |
| Chat | | | | Phone | | | |
| I. Possible transactions on a retail account | | | | | | | |
| m) Requesting a debit and credit card replacement card to be mailed from a bank branch | | • | • | | | • | • |
| n) Activation and blocking a bank card associated with a bank and credit account | • | • | • | • | • | • | • |
| j) Requesting the PIN code of a debit or credit card | | • | • | | | • | • |
| q) Changing the main card limits (purchase, ATM, virtual limit) of a bank or credit account, setting up its use abroad (limiting its use abroad, online security code, virtual limit and setting up or changing the connected phone number) | | • | • | | | • | • |
| r) Requesting the transfer of the card and PIN code of a debit or credit account between OTP branches | • | • | • | • | • | • | • |
| s) Online debit and Private Bank debit card blocking and unblocking | | • | • | | | • | • |
| t) Credit card collection settings (minimum fee, total balance) | | • | • | | | • | • |
| v) Receipt of declarations related to Long-Term Investment Deposit Accounts and Long-Term Investment Securities Accounts | | • | • | | | • | • |
| w) Recording the normal and specific exchange rate currency conversion orders | | • | • | | | • | • |
| x) Changing the delivery method of the bank statement | | • | • | | | • | • |
| y) Recalling the amount of transfers executed incorrectly due to the fault of the account holder | | • | • | | | • | • |
| z) Rate+ discount account package item setup, modification | | • | • | | | • | • |
| 3. Personal data | | | | | | | |
| a) Registering and changing your e-mail address | | • | • | | | • | • |
| b) Entering and changing the pension number, tax identification number | • | • | • | • | • | • | • |
| c) Registering and changing your telephone number | • | • | • | • | • | • | • |
| d) Registering a new mailing address, changing the mailing address | | • | • | • | | • | • |
| e) Correcting the errors in your personal data | | • | • | • | | • | • |
| 4. Securities (HUF, foreign currency) | | | | | | | |
| a) Checking the balance and account history of securities accounts and associated sub-accounts | • | • | • | | • | • | • |
| b) Preparing and sending the acquisition cost certificate | | • | • | | | • | • |
| c) Recording the sale, purchase, redemption, endorsement, and transfer of securities | | • | • | | | • | • |
| d) Recording, modifying or cancelling a standing buy order for a security | | • | • | | | • | • |
| e) Quotation | | • | • | | | | |
| f) Foreign currency conversion on a Long-Term Investment and Retirement Savings Securities Account | | • | • | | | | |

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

| TRANSACTIONS POSSIBLE VIA THE OTP PRIVATE BANKING (RECORDED) PHONE AND CHAT SERVICE | Method of identification | | | | | | |
|---|---------------------------------|----------------------------|------------------------|--|---|----------------------------|------------------------|
| | At the Private Banking advisers | | | At the Private Banking Client Centre experts | | | |
| | Soft identification | Soft+SMS identification | Hard identification | Soft identification | | Soft+SMS identification | Hard identification |
| Chat | | | | Phone | | | |
| I. <u>Possible transactions on a retail account</u> | | | | | | | |
| g) Transfer, money transfer, securities transfer | | • | • | | | | |
| h) Trading via the Global Markets Directorate | | • | • | | | | |
| i) Recording the statement titled "Statement about the notification of the Client, providing the KID documents, providing the suitability report and execution at or outside the trading venue" | | • | • | | | • | • |
| j) Investment advice | | • | • | | | | |
| 5. <u>Other transactions</u> | | | | | | | |
| a) Requesting a form about the transfer of your income or pension to the bank account | • | • | • | • | • | • | • |
| b) Recording of complaints | • | • | • | | • | • | • |
| c) Transferring the Client between advisers - recording the request for the transfer | • | • | • | • | • | • | • |

J.2. Of the transactions listed in point I.4.c, only the Egyéves Magyar Állampapír, Prémium Magyar Állampapír, and Magyar Állampapír Plusz securities can be sold via the Client Centre experts, and T-day units can be redeemed for up to HUF 100 million without investment advice.

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

| TRANSACTIONS POSSIBLE VIA THE OTP PRIVATE BANKING (RECORDED) PHONE SERVICE | Method of identification | | | | | |
|---|---------------------------------|----------------------------|------------------------|--|----------------------------|------------------------|
| | At the Private Banking advisers | | | At the Private Banking Client Centre experts | | |
| II. <u>Possible transactions on a corporate account</u> | Soft identification | Soft+SMS identification | Hard identification | Soft identification | Soft+SMS identification | Hard identification |
| 1. <u>OTPdirekt service</u> | | | | | | |
| a) Changing the OTPdirekt limit (phone and internet limit) | | • | • | | • | • |
| b) Unblocking the OTPdirekt online service | | | • | | | • |
| c) Provision of account information for accounts that can be managed in the OTPdirekt account area | • | • | • | • | • | • |
| d) Full corporate OTPdirekt service termination (in case of abuse) | • | • | • | • | • | • |
| 2. <u>Bank account, debit card (HUF, foreign currency)</u> | | | | | | |
| a) Account information | • | • | • | • | • | • |
| b) Requesting a copy of your bank statement (going back max. 5 years) | • | • | • | • | • | • |
| c) Requesting a certification or specific certificate about a transaction or the account details (e.g. transfer, deposit, tied-up amount) | • | • | • | • | • | • |
| d) Notification of a large cash withdrawal | • | • | • | • | • | • |
| e) Checking the account balance, account history and the detailed information of the account | • | • | • | • | • | • |
| h) Recording, retrieving, modifying or cancelling a one-time transfer, banker's order, international transfer or direct debit order | | • | • | | • | • |
| g) Recording, querying, modifying, cancelling, reversing or terminating a term deposit | | • | • | | • | • |
| h) Activation and blocking a bank card | • | • | • | • | • | • |
| i) Requesting the PIN code of a bank card | | • | • | | • | • |
| j) Changing debit card limits, setting up the use of the card abroad, entering and changing the Internet code and the corresponding telephone number to the telephone number already set for the cardholder (on behalf of a representative with the right of self-representation) | | • | • | | • | • |
| k) Recording the normal and specific exchange rate currency conversion orders | | • | • | | • | • |
| l) Requesting information about administrative blocking, collection | • | • | • | • | • | • |
| 3. <u>Securities (HUF, foreign currency)</u> | | | | | | |
| a) Checking the balance and account history of securities accounts and associated sub-accounts | • | • | • | • | • | • |
| b) Recording the sale, purchase, redemption, endorsement and transfer of securities | | • | • | | • | • |
| c) Recording, modifying or cancelling a standing buy order | | • | • | | • | • |
| d) Quotation | | • | • | | | |

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

| TRANSACTIONS POSSIBLE VIA THE OTP PRIVATE BANKING (RECORDED) PHONE SERVICE | Method of identification | | | | | |
|---|---------------------------------|----------------------------|------------------------|--|----------------------------|------------------------|
| | At the Private Banking advisers | | | At the Private Banking Client Centre experts | | |
| II. <u>Possible transactions on a corporate account</u> | Soft identification | Soft+SMS identification | Hard identification | Soft identification | Soft+SMS identification | Hard identification |
| e) Transfer, money transfer | | • | • | | | |
| j) Investment advice | | • | • | | | |
| 4. <u>Other transactions</u> | | | | | | |
| a) Requesting a form about the transfer of your income or pension to the bank account | • | • | • | • | • | • |
| b) Recording of complaints | • | • | • | • | • | • |

J.3. In case of corporate accounts, trading is only available at the main OTP branch of the corporate account, unless at the time of registering the signature, the Client has requested trading an OTP branch other than the main OTP branch.

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

| OTP PRIVATE BANKING TRANSACTIONS OVER A VOICE-RECORDED TELEPHONE LINE FOR ASSETS HELD IN TRUST FOR THE TRUSTEE | Method of identification | |
|--|--|---|
| | At the Prestige Private Banking advisers Transactions accepted from a company representative | At the Prestige Private Banking advisers Transactions accepted from an account holder |
| I. In the case of assets held in trust, in relation to a payment account opened for the trustee to settle cash flows relating to the assets held in trust | Soft+SMS identification | Soft+SMS identification |
| 1. OTPdirekt /OTP Internetbank service | | |
| a) Changing the OTPdirekt /OTP Internetbank limit (phone and internet limit) | • | |
| b) Unblocking the OTPdirekt / OTP Internetbank online service | • | • |
| c) Password request (OTPdirekt and OTP Internetbank) | • | • |
| d) Account information about accounts manageable via OTPdirekt/OTP Internetbank, modification of the bank accounts and the account rights | • | |
| e) Full corporate OTPdirekt service termination | • | |
| 2. Bank and credit account, debit and credit card (HUF, foreign currency) | | |
| a) Account and card information | • | • |
| b) Requesting a copy of your bank statement (going back max. 5 years) | • | • |
| c) Requesting a certification or specific certificate about a transaction or the account details (e.g. transfer, deposit, tied-up amount) | • | • |
| d) Cancelling the sending of the bank statement by post | • | • |
| e) Notification of a large cash withdrawal | • | • |
| f) Requesting information about administrative blocking, collection | • | • |
| g) Requesting information about the account balance, account history and detailed account information | • | • |
| h) Recording, retrieving, modifying or cancelling a one-time transfer, banker's order, international transfer or direct debit order | | • |
| i) Recording, querying, modifying or cancelling direct debit orders on bank and credit accounts | | • |
| j) Recording, querying, modifying, cancelling, reversing or terminating a term deposit | | • |
| k) Recording, modifying or cancelling a blockage | | • |
| l) Receipt of declarations related to Long-Term Investment Deposit Accounts and Long-Term Investment Securities Accounts | • | • |
| m) Recording the normal and specific exchange rate currency conversion orders | | • |
| n) Changing the delivery method of the bank statement | • | • |
| o) Recalling the amount of transfers executed incorrectly due to the fault of the account holder | • | • |

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

| OTP PRIVATE BANKING TRANSACTIONS OVER A VOICE-RECORDED TELEPHONE LINE FOR ASSETS HELD IN TRUST FOR THE TRUSTEE | Method of identification | |
|---|---|--|
| | At the Prestige Private Banking advisers Transactions accepted from a company representative | At the Prestige Private Banking advisers Transactions accepted from an account holder |
| I. <u>In the case of assets held in trust, in relation to a payment account opened for the trustee to settle cash flows relating to the assets held in trust</u> | Soft+SMS identification | Soft+SMS identification |
| 3. <u>Securities (HUF, foreign currency)</u> | | |
| a) Checking the balance and account history of securities accounts and associated sub-accounts | • | • |
| b) Preparing and sending the acquisition cost certificate | | • |
| c) Recording the sale, purchase, redemption, endorsement and transfer of securities | | • |
| d) Recording, modifying or cancelling a standing buy order for a security | | • |
| e) Quotation | | • |
| f) Foreign currency conversion on a Long-Term Investment and Retirement Savings Securities Account | | • |
| g) Transfer, money transfer, securities transfer | | • |
| h) Trading via the Global Markets Directorate | | • |
| i) „ Recording the statement titled “Statement about the notification of the Client, providing the KID documents, providing the suitability report and execution at or outside the trading venue” | • | • |
| j) Investment advice | • | • |
| 4. <u>Other transactions</u> | | |
| a) Recording of complaints | • | • |
| b) Transferring the Client between advisers - recording the request for the transfer | • | |

K. SENSITIVE ACCOUNT MANAGEMENT SERVICE

K.1. The Sensitive Account Management Service may be used if the Customer has an OTP Private Banking Contract Supplement with the Bank for the use of the Sensitive Account Management Service. By applying for the Service, the Business Customer authorises OTP Bank Plc. to grant access to their retail account only to the authorised administrators in the network unit of OTP Bank designated by him/her or to all network units of OTP Bank

If the Retail Account of the Retail Account holder of an OTP Private Banking relationship initiates a transaction via the Telephone Service to the extent of his/her right of disposal as notified to the Bank, the Private Banking Client Center experts³³ authorised by the Bank to manage the Retail Account of the Business Customer and, if the Retail Customer has a contract for the OTPdirekt Telephone Banking Service or initiates the use of the service, the OTPdirekt Telephone Banking Service agents are also authorised to process their transactions too.

K.2. The sensitive account management service does not cover the management of accounts by credit card.

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

K.3. The sensitive account management service may only be requested by the account holder, or jointly by all account holders in the case of multiple account holders and will take effect immediately upon request.

K.4. Any owner of a sensitive account shall have the right to terminate the sensitive account management service individually.

ANNOUNCEMENTS REFERRED TO IN THIS ANNOUNCEMENT

Announcement about interest rates and charges of retail payment accounts (bank accounts)
Announcement about the retail HUF term deposits
Announcement about the retail foreign currency term deposits
Announcement about interest rates, fees and charges of the retail overdraft facility
Announcement about retail HUF bank cards
Announcement about retail foreign currency bank cards
Announcement about the Mastercard Private Banking Limited Edition card
Annex C of the Announcement. Announcement on the charges for the Investment Services Business Regulations
Supplementary Announcement for the Investment Services Business Regulations, General information on the trading of securities and on the settlement of certain transactions
Announcement about the OTPdirekt services for retail Clients
OTP Bank Digital Services Announcement
Announcement about the applicable exchange rates of retail bank accounts (payment accounts and deposit accounts)
Announcement about the cash handling fee of banknotes and coins
Announcement about free of charge cash withdrawals provided under Section 36/A of Act LXXXV of 2009 on the Pursuit of the Business of Payment Services
Announcement about the sensitive account management service
Announcement about the interest rates and charges of HUF and foreign currency savings accounts
Announcement about the lending fee, fees and charges for a Lombard loan
Announcement about ATMs allowing for immediate depositing
Announcement of the Rate+ discounted account package
Announcement of the OTP Employee Offer
Announcement about the VISA Infinite credit card product
OTPdirekt Terms and Conditions for Retail Clients
Information leaflet titled "Taxes on retail deposit products"
Announcement about the interest rates, fees, commissions and charges of OTP Housing Loans
Announcement about the interest rates, fees and charges of mortgage loans with real estate collateral
Announcement about the interest rates, fees, commissions and charges for the suspended products of OTP Housing Loans and OTP Foreign Currency Housing Loans provided by OTP Bank and OTP Mortgage Bank

REFERENCES

¹ The promotional offer is valid from *01 January 2025 until 31 December 2025* or until withdrawn. The Bank reserves the right to adjust the amount of the fee in line with the inflation rate changes of the Hungarian Central Statistical Office (HCSO). (Over the past years, the HCSO has published the relevant inflation data in the first quarter of each year).

² The specific discount is available from 14 August 2017 for PB and PPB Packages and from 30 March 2020 for DPB Packages, until 31 December 2023 or until withdrawal.

³ The conditions and charges for bank cards associated with retail current accounts not covered by this announcement, and the conditions and rates applied to Clients who do not meet the OTP Private Banking Basic limit, are the same as those set out in the OTP Bank Plc announcements about “Mastercard Private Banking Limited Edition bank cards” and “Retail HUF bank cards”. For the items shown in the table, the Bank offers the discount or fee waiver as a promotional offer valid from *01 January 2025 until 31 December 2025* or until withdrawn. For the Mastercard Private Banking Limited Edition card, the Bank will charge the annual fee for the card subsequently on the accounting date in the month following the card’s expiry date or at the day of termination.

⁴ The terms and conditions of the travel insurance - provided by Groupama Biztosító Zrt. - for the Mastercard Private Banking Limited Edition card are set out in the forms titled “Supplement to the Debit Card Terms and Conditions about the Travel Guarantee Insurance for MasterCard Private Banking Limited Edition and Mastercard Prestige Private Banking Limited Edition cards” and “Information about Data and Complaints Handling for Travel Guarantee Insurance incorporated into bank cards”, which are available in the OTP branches and on the OTP Bank website.

⁵ The conditions and charges for VISA Infinite credit cards not covered by this announcement, and the conditions and rates applied to Clients who do not meet the OTP Private Banking Basic limit, are the same as those set out in the OTP Bank Plc announcement titled “Announcement about the VISA Infinite credit card product”. The Bank will check whether the OTP Private Banking Basic limit has been met based on the EPJ at the end of the month in which the credit card is ordered, and the discount will be credited subsequently in the month following the month in which the credit card is ordered.

⁶ The conditions and charges not covered by this announcement about the OTPdirekt service, and the conditions and rates applied to Clients who do not meet the OTP Private Banking Basic limit, are the same as those set out in the OTP Bank Plc announcement titled “OTPdirekt services for retail clients”. The conditions for the functions available under the OTP Digital Services are governed by the provisions of the Business Regulations of the OTP Bank Digital Services Contract and the Announcement about the OTP Bank Digital Services. From 1 March 2022, the SmartBank service will only be available to register for the Digital Service Contract and to use the functions available without a registration. For the items shown in the table, the discounts and exemptions are provided by the Bank as promotional offer valid from *01 January 2025 until 31 December 2025* or until withdrawn.

⁷ The charges for OTPdirekt messages sent to foreign mobile numbers are set out in the current OTPdirekt Terms and Conditions for Residential Clients.

⁸ For the items shown in the table, the Bank offers the discount or fee waiver as a promotional offer valid from *01 January 2025 until 31 December 2025* or until withdrawn.

⁹ HUF and foreign currency savings accounts are governed by the provisions of the Announcement about the interest rates and charges of Residential HUF and foreign currency savings accounts.

¹⁰ Pursuant to Act CXVI of 2012, transfers between own accounts shall mean the intra bank transfers, where the owners of the account initiating the transfer and the owners of the account receiving the transfer are at least partially the same. This also includes transfers between the Client’s own retail bank account and own corporate account. A transfer to a credit account, other than a retail credit card account, is not deemed as a transfer between own accounts.

¹¹ In case of transfers to the Client’s Merkantil Bank Zrt. MOBIL Deposit Account and OTP Lakástakarék Zrt. Housing Savings Account, the fees for intra bank transfers between non own accounts will be applied.

Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025

REFERENCES

¹² A transfer initiated by electronic means is a transfer initiated via the OTPdirekt Internet or telephone banking service, OTP InternetBank and OTP MobilBank available within the OTP Digital Services, SmartBank service for retail payment accounts included in the OTPdirekt account range of the commercial bank contract, Self-Service Terminal, card acceptance service and payment initiation service provider.

The SmartBank can only be used to initiate intra bank HUF transfers or HUF transfers outside the domestic bank. From 1 March 2022, Clients with an OTPdirekt Retail contract may only use the SmartBank service to register for the Digital Service Contract and to use the functions available without a registration. For retail payment accounts included in the commercial banking OTPdirekt contract, the fees for the transactions initiated via the SmartBank service shall remain the same as the fees of the OTPdirekt online service.

The OTP InternetBank and OTP MobilBank services are available with the OTP Digital Services. The conditions for the use and the range of functions available under the Digital Services are governed by the provisions of the Business Regulations of the OTP Bank Digital Services Contract and the Announcement about the OTP Bank Digital Services.

The conditions for the range of functions available on the Self-Service Terminal in the branches of OTP Bank Plc, the available payment transactions and the additional available services - including the availability date of certain services - are set out in the current Announcement about the Self-Service Terminals in the branches of OTP Bank Plc.

¹³ Deleted

¹⁴ Orders in EUR to a bank account held at a SEPA member bank, containing the IBAN of the beneficiary, the SWIFT BIC of the beneficiary's bank, without any indication of undertaking the foreign bank charges. If the beneficiary's bank is not available in SEPA, the transaction will be executed as a standard credit transfer, subject to the standard charges.

¹⁵ Deleted

¹⁶ The costs and commissions shown will be charged in the currency of the invoice.

¹⁷ For the items shown in the table, the Bank offers the discount offer valid from *01 January 2025 until 31 December 2025* or until withdrawn.

¹⁸ The package fee is charged subsequently, until 30 January of the year following the calendar year, based on the number of months in which it incurred. Not optional for Digital Private Banking Service Package.

¹⁹ The conditions and charges of the applied exchange rate not regulated in this announcement are the same as the standard retail charges set out in the OTP Bank Plc. announcement

²⁰ The Bank provides these conditions as a promotional offer valid from 1 January 2023 until 31 December 2023 or until withdrawn. After the promotional period, the standard conditions and rates set out by Airport Service Budapest Zrt. will apply to the SkyCourt Lounge entry fees and charges.

²¹ The execution time of the transactions initiated during business hours is set out in the payment regulations.

²² The dates given in this announcement are to be interpreted according to Budapest Time.

²³ Monthly closing day: the Friday between the 20th and 26th of each month. If this falls on a public holiday, the last business day before the public holiday shall be the monthly closing day, if the Saturday following a Friday is a bank working day, then the Saturday is the monthly closing day.

²⁴ Pursuant to Article 36/E of Act LXXXV of 2009 on the Provision of Payment Services (Pft.), the Bank shall not charge a fee for the execution of an immediate transfer order initiated by means of the unified data entry solution or a payment request within the scope of this provision.

²⁵ The monthly fee promotion will run from 1 January 2023 until 31 December 2023 or until it is withdrawn. Information on the conditions for taking advantage of the promotion is available from your Private Banking advisor.

²⁶ Cut-off time: the cut-off time within a bank business day, transaction registered until the cut-off time during the bank business day are considered same day orders for settlement purposes. In case of same day orders, OTP Bank Plc shall attempt to execute the order on the day of its registration. OTP Bank Plc. indicates the cut-off time information applicable to specific markets and financial instruments on its website. The cut-off time may differ from the business hours.

²⁷ The Customer is entitled to enter into a contract addendum to the discount if the Bank offers it to him. The Bank shall decide whether to offer the contract addendum on an individual basis, otherwise the Customer may not initiate the conclusion of the supplement.

²⁸ The Bank reserves the right to adjust the amount of the fee in line with the inflation rate changes of the Hungarian Central Statistical Office (HCSO). (Over the past years, the HCSO has published the relevant inflation data in the first quarter of each year).

²⁹ The certificate is free of charge for retail HUF and foreign currency payment accounts. OTP Bank is entitled to charge a service fee for any activity in response to a customer request that does not fall within the scope of the normal course of business - performance of a contract - or the duty to provide information free of charge under data protection legislation, and which involves additional work or search for the branch (e.g. The amount of the fee is set out in the current version of the "Notice on interest rates and fees for retail payment accounts (bank accounts)").

*Announcement about the interest rates, fees and charges of OTP Private Banking Service
Effective from 1 January 2025*

REFERENCES

³⁰ The VideoBank expert service is available as part of the Private Banking Service Package.

³¹ After 16:00 (until 17:00), business partners with a Private Banking Service Package can also be served by our Digital Private Banking advisors.

³² Working days from 9:00 a.m. to 5:00 p.m.

³³ The service is available for contract supplement concluded after 1 January 2024.

³⁴ When using the employee discount, the customer is entitled to a group direct debit, employee debit and a transfer transaction discount. The details and conditions of the discount are set out in the "Announcement on the OTP Employee Offer".

OTP Bank Plc.