

# **ANNOUNCEMENT**

## **ON AMENDMENTS OF BUSINESS REGULATIONS ON PAYMENTS SERVICES**

Hereby, we inform our Dear Customers that OTP Bank Plc. amends its Business Regulations on Payment Services **from September 16, 2024** as follows.

The amendment of Business Regulations on Payment Services affects the services provided by OTP Bank Nyrt. as follows:

- a/ clarification of the qvik payment and the Unified Data Entry Solution (EAM) supporting payment
- b/ clarification of qvik payment investigation process (objection handling procedure).

The changes are highlighted in green in the text of Business Regulations on Payment Services.

After the publishment of this amendment, until the amendment enters into force Dear Customers are entitled to terminate the framework contract in written form immediately and without any fees, costs, or other payment obligation if they do not accept the amendment. If they do not exercise this right, OTP Bank considers the amendment accepted.

The amendment of Business Regulations on Payments Services will enter into force on **September 16, 2024**.

The Business Regulations on Payments Services and this Announcement is available in the branches and on the website ([www.otpbank.hu](http://www.otpbank.hu)) of OTP Bank Plc.

**OTP Bank Plc.**

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