

## **ANNOUNCEMENT**

### **ON AMENDMENTS OF BUSINESS REGULATIONS ON PAYMENTS SERVICES**

Hereby, we inform our Dear Customers that OTP Bank Plc. amends its Business Regulations on Payment Services **from February 20, 2025** as follows.

The amendment of Business Regulations on Payment Services affects the services provided by OTP Bank Nyrt. as follows:

- a/ in case of death of the Account Holder(s), the immediate cancellation of the authorisations to execute direct debit orders on the account at the time of becoming aware of the death
- b/ clarification of possibility of secondary account identifier reporting
- c/ adding channels for sending notifications of intra-bank credit transfer recalls
- d/ sending push message in the framework of the OTPdirekt Collection Control service
- e/ update of OTP Bank Plc. sanction provisions

The changes are highlighted in green in the text of Business Regulations on Payment Services.

After the publishment of this amendment, until the amendment enters into force Dear Customers are entitled to terminate the framework contract in written form immediately and without any fees, costs, or other payment obligation if they do not accept the amendment. If they do not exercise this right, OTP Bank considers the amendment accepted.

The amendment of Business Regulations on Payments Services will enter into force on **February 20, 2025**.

The Business Regulations on Payments Services and this Announcement is available in the branches and on the website ([www.otpbank.hu](http://www.otpbank.hu)) of OTP Bank Plc.

**OTP Bank Plc.**

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